

Shower Program Peer Worker (20 hours/week, Contract to June 2025)

Who We are:

Langs is a grass-roots neighbourhood-based organization that has become so much more! Langs was established as a community development project in 1978 by a group of citizens and service providers concerned about the lack of accessible services in the community. Langs has grown to become a dynamic, respected multi-service organization that uses a community development approach to provide comprehensive health, social and recreational services that are responsive to the changing needs of our community.

What We are Looking For:

We are currently recruiting for a Peer Worker to join our team for a part-time position. This role is responsible to provide support to those accessing the Showers Program at Langs main site in Cambridge. The Langs Showers Program provides shower facilities to community members in a safe, respectful, and inclusive environment.

A successful candidate in this role would have

- Grade 12 education with outreach experience in a community setting
- Basic computer skills and record keeping experience
- Possess an ability to relate well with people with a trauma informed lens
- Experience in customer service
- Be flexible, a problem solver, and self-starter
- Possess conflict resolution and de-escalation skills
- Ability to collaborate in an interdisciplinary team setting while working independently with minimal direction
- Have a working knowledge of various community resources including health and social services
- First Aid certification an asset
- Naloxone training an asset
- De-escalation certification an asset
- Previous experience in non-profit sector an asset

In this role you will be expected to complete the following tasks

- Set up, maintain, and cleanup program space daily, including coffee and snack supplies.
- Problem solve and build rapport with program participants.
- Organize the program and ensure a welcoming environment.
- Unlock showers as needed and perform safety checks of the shower area between participants.
- Mop floor, clean, and disinfect horizontal surfaces between participants and as needed.
- Enforce Loitering limits and ensure participants spend no more than 90 minutes in the Green Lounge following their shower.
- Complete incident reports (IR) for any situations where de-escalation or code white emergencies occur.
- Keep consistent records of those attending program.
- Provide community resources and systems connection when required.
- Frequent safety checks of program areas.
- To complete other duties as required.

What We Can Offer You:

Langs is an organization where people belong. Langs is committed to promoting Inclusion, Diversity, Equity, and Access for all our staff, patients, participants, and volunteers. We are committed to equal employment opportunity regardless of race, colour, ancestry, religion, sex, national origin, sexual orientation, age, citizenship, marital status, disability, gender identity or Veteran status. Langs strives for an inclusive environment centred on employee wellbeing and supportive leadership.

Don't meet every requirement? Studies have shown that women and people of colour hesitate to apply to jobs unless they meet every single qualification. At Langs, we are dedicated to building a diverse, inclusive and authentic workplace, if you're excited about this role but your past experience doesn't align perfectly with every qualification please apply and share in your cover letter why you believe you are the right candidate.

The successful candidate would be eligible for the following benefits:

- Living Wage of \$21.30 Hourly
- 5 sick/personal days annually (pro-rated to hours work and length of contract)
- Enrolment in Healthcare of Ontario Pension Plan (HOOPP)

Candidates are required to submit detailed cover letter along with their resume by December 31, 2024
Candidates requiring accommodation to participate should contact Human Resources to communicate any accommodation needs.

Langs, 1145 Concession Road, Cambridge, Ontario, N3H 4L5

Email: hr@langs.org