

## VISION

Changed lives, healthy communities

## MISSION

Langs is committed to ensuring that every person in our neighbourhoods will have a place to call home for health, wellness and community support.

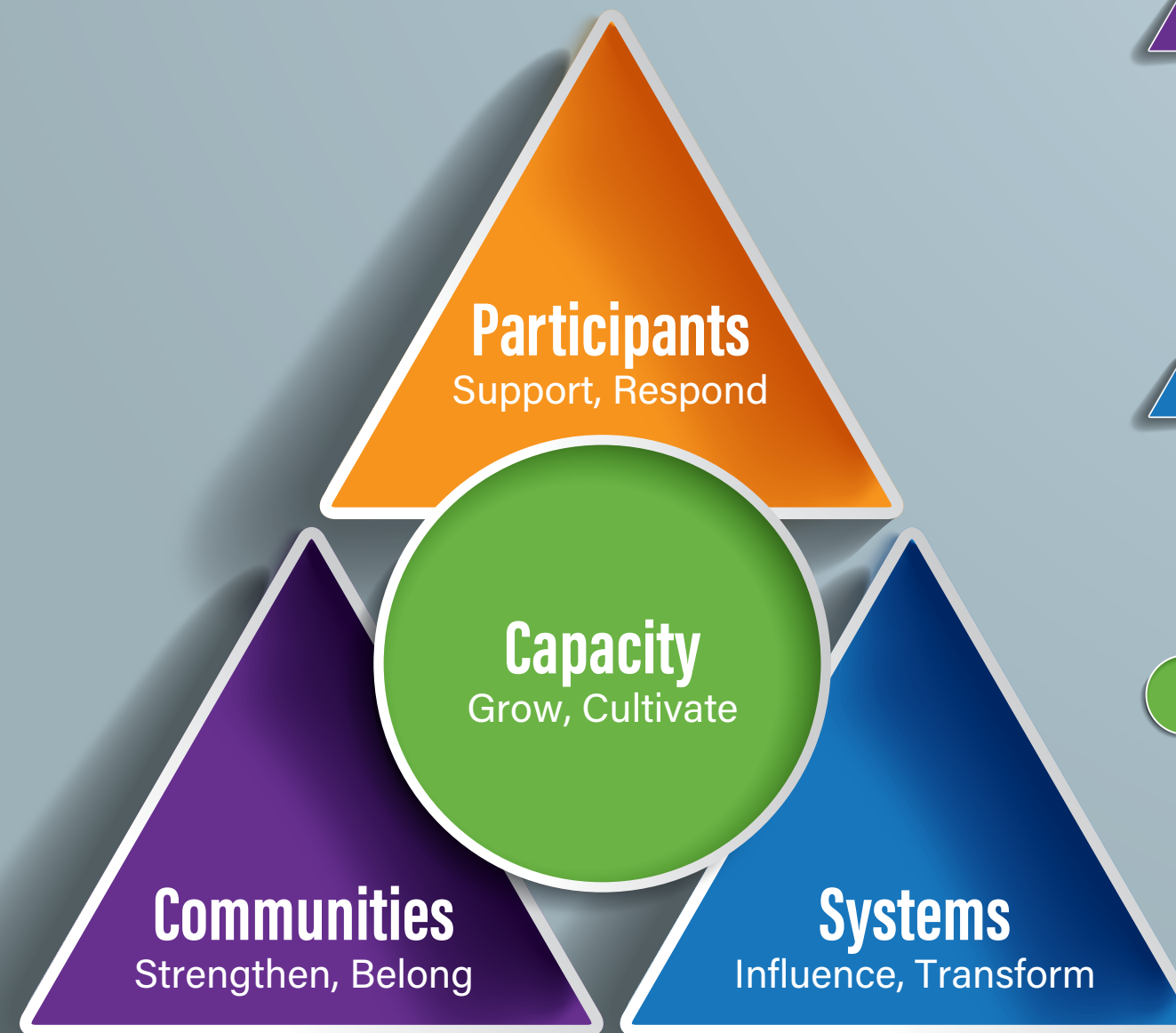
## PRINCIPLES

- A person's health and wellbeing are impacted by various factors including income, housing, employment, education, social support, food security and the environment.
- Each person's knowledge, skills and experience enrich our communities.
- The health and wellbeing of individuals are enhanced by involvement in their neighbourhood and wider community.
- Shared ownership and responsibility for our community are achieved through positive relationships among individuals, staff and volunteers.
- Services are welcoming, inclusive, flexible and responsive to the changing needs of individuals and communities.
- Working together with volunteers, staff and community partners facilitates easier access to services in the community.
- Health and wellbeing are enriched by actions taken at the individual, community and system levels.

## VALUES

Integrity	Collaboration
Respect	Innovation
Accountability	Excellence

# Strategic Plan 2021-2026



### Participants

- Provide inclusive, welcoming spaces and diverse services to support people to achieve their best health.
- Respond effectively to participants' basic needs and those with chronic conditions.



### Communities

- Increase community engagement, participation and volunteerism to build and enhance a sense of belonging.
- Increase accessibility of essential services on site and off through a variety of partnerships and locations.



### Systems

- Collaborate across systems to improve access to and coordination of care.
- Play a leadership role locally and provincially in areas of excellence such as Ontario Health Teams, Central Intake and Community Hubs.



### Capacity

- Strengthen and align resources (i.e., finances, IT, facilities, fundraising and systems) to offer sustainable programs and services.
- Cultivate the leadership capacity, wellness, professional growth and expertise of our staff.
- Enhance quality of care through research, evaluation and evidence-based practice.
- Actively promote our brand, strengths and successes.
- Offer a culture of safety and wellness that promotes psychological well-being where all staff can flourish.

# Core Services



## LANGS FAMILY OF BRANDS



**THE Hub@1145**



**THE Hub@2958**



**CAMBRIDGE NORTH DUMFRIES | OHT**